SUPPLEMENT TO CAREBRIDGE EXHIBIT

Service Description for Session Access Manager using Nexus

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This Supplement will be strictly governed by the CareBridge Exhibit between Altera Digital Health and Customer.

1. <u>Service</u>. Altera Digital Health provides a firewall system that controls access by Customer's Business Partners to Customer's systems. Business Partner's Users ("*Users*") must authenticate to Session Access Manager ("*SAM*"), request connectivity to a specific Customer system, and then access Customer's system using User's standard access tools. Because SAM is a component of the CareBridge backbone network, Customer's Business Partner must use a CareBridge Connectivity Service to access SAM.

Customer's Business Partner is responsible for administering userids for their users, according to Business Partner's policies and procedures. Customer defines and identifies their systems Users may access through SAM.

2. Additional Responsibilities of Altera Digital Health.

- 2.1 Altera Digital Health will configure and manage the CareBridge systems that provide Session Access Manager Service.
- 2.2 Altera Digital Health support will import the SecureLink Nexus file provided by SecureLink to make systems provided available via SAM.

3. Additional Responsibilities of Customer.

- 3.1 Customer will coordinate directly with SecureLink to define systems that will be accessible via SAM using the SecureLink Nexus product.
- 3.2 Customer will enable and maintain its network and systems to handle the communications protocols used by Business Partner to access Customer systems.
- 3.2 Customer will consult directly with Business Partner regarding Business Partner's security policies, procedures and controls, regarding their use of SAM and any other methods Business Partner uses to access Customer's systems.